

**Minutes of the Pre-bid Meeting held on 11.01.2019 at 11.30 AM in
the Office of TNPSC in connection with the Tender for Online
Application and Registration System (No. 535/2018)**

Present:

1. Thiru. R. Sudhan I.A.S., Controller of Examinations
2. Tmt. V.J. Hemalatha, Deputy Secretary
3. Thiru Syed Irfan Ahmed, Under Secretary
4. Thiru. S.Ramamoorthy, Under Secretary
5. Thiru. G.M. Lakshmi Narayanan, Accounts Officer, TNPSC
6. Thiru. Md. Abdul Saeed, Assistant Accounts Officer, TNPSC
7. Thiru. N. Muthuvel, Section Officer
8. Tmt. S. Nazeema Begum, ASO-CP

Representatives from Companies:

1. ITI Limited
2. Satvat Infosol Pvt. Ltd
3. Merit Trac Services, Chennai
4. Unwind technologies
5. Oasys Cybermetics Pvt Ltd.,
6. K-Labs
7. Red hat India Pvt Ltd.,

In the meeting following points were discussed and decided as follows:-

S.No	Reference	Description	Queries	Remarks
1.	Page No.49 (2.1)	<u>Evaluation of Bids:</u> Average annual turnover of the firm for the period 2015-16, 2016-2017, 2017-2018	As per the TNPSC tender document, the expected project value will be around 3 crores (maximum) for each year; but the TNPSC had awarded the full score to the bidders who is having the annual turnover more than 50 crores which is not required for execution of project. Hence, you may expect the bidders to have 100 % of your expected project value	Minimum Annual Turnover has been revised to 5 Crore. Scoring Model Changed 5 to 10 Crore – 2 Marks 10 – 15 Crore – 4 Marks More than 15 Crore – 5 Marks (Corrigendum issued)

2.	Page No.48 (1.2)	ISO / CMMi level	We would request you to amend the following clause in 2 slabs instead of 3. i.e., ISO 27001 / ISO 20000 / ISO 9001 – 2 Marks CMMi Level 3/5 – 5 Marks	It is agreed that the scoring model for ISO / CMMi level shall be modified as follows:- 1. ISO 27001 / ISO 20000 / ISO 9001 – 2 Marks 2. CMMi Level 3 or 5 – 5 Marks (Corrigendum issued)
3.	Page No.50 (4)	Primary Data Center with Secondary DC site to be managed by the bidder for data Security	We would request you to amend the following clause since the functional requirement for the Tire III data center is same whether it is hired or Owned and all Tier III data centers comes with redundant and dual-powered servers, storage, network links and other IT components. Please do include the scoring for having the Dedicated Server in Tier III Data Center.	It is agreed that the scoring model for Data Center shall be modified as follows:- Servers in Tier III Data center - 2 Marks 'Tier III DC infrastructure with Secondary DC outsourced by the bidder (Both are outsourced) 4 Marks Own Tier III Primary DC infrastructure with Secondary DC Outsourced by the bidder - 6 Marks Own Tier III Primary DC infrastructure with Secondary DC (Both are owned) – 8 Marks (Corrigendum issued)
4.	Page No27. Point no Xi	<u>Eligibility Conditions:</u> The bidder should have experience in handling at least 30 Lakh applications for a single examination or	Can this clause be relaxed?	It was stated that the capacity to any number of applications is depending upon the Server and the Bandwidth to be deployed for this purpose. 30 Lakh

		similar purpose within a period of one month.		application per recruitment is requirement of the service seeker not the capacity of the firm. Hence, it is agreed to relax the eligibility to 10 Lakh application in a single recruitment. (Corrigendum issued)
5.	Page 7 Point no.2(b)	<u>User-Friendly and Secured Data submission:</u> Mobile App shall also be developed to link the dashboard of the candidate and intimate every examination activity of the TNPSC to the candidate.	Is it platform specific? Please share further inputs.	Mobile App shall be Platform independent.
6.	General		Can Migration timeline and Application Window timeline be kept separate and can it be conducted sequentially?	Yes both are simultaneous activities.
7.	General		Can Adhaar identification be captured without real time integration for initial forms and be implemented in subsequent ones?	Yes; Real Time verification is required.
8.	Page.No.26 Point No.8(vii)	The bidder should have a well-established data center where the hardware infrastructure for the proposed online	Exemption required for the companies which are registered under MSME and Start up India - Request considering experience working in cloud environments.	Cannot be Exempted; Instead of Own or outsourced data center, Bidder may have their server placed in Tier III data center.

		application system will be housed.		
9.	Page.No.26 Point No.8(viii)	The bidder should have experience of providing a similar registration/applications portal for Reputed Recruiting Organizations or Academic Institutes/ Government organization / PSU.	Request to consider experience with reference to private portal as well	Not Agreed.
10.	Page.No.27 Point No.8(ix)	The bidder should have at least regular 100 or more technical employees employed in-house in India for Conduct of exam, development of software, maintenance of software, networking and data security. The proof of ESI/PF registration or self-declaration shall be submitted.	Exemption required for the companies registered under the MSME and START UP INDIA	The number of Employees shall be atleast 25 and the scoring pattern shall be as follows:- 25 to 50 – 1 marks 51 to 100 – 2 marks 101-150 – 3 marks 151 and above – 5 marks (Corrigendum issued)
11.	Page.No.27 Point No.8(Xiii)	Organizations/firms registered with the Indian Computer Emergency Response Team (CERT-in) empanelled as on the date of	As per norms the implementing firm should not involve in the audit, As an e governance service provider we do not have the audit experience as we are an implementing	This phrase means the application already developed by the bidder should be CERT-in Certified.

		closing of this tender are eligible for submitting the tender and no other firm will be entertained in this tender process	agency. Request for exemption.	
12.	Page.No.48 (1.3)	Overall IT staff strength (Project Management/ Development/ Quality Assurance / Implementation/ Operations) >=10 -200-2 Marks >201 - 500 - 3 Marks >500 - 5 Marks	Please kindly revise it to >10 - 20 - 2 MARKS >20 - 50 - 3 MARKS >50 - 5 MARKS	The number of Employees shall be atleast 25 and the scoring pattern shall be as follows:- 25 to 50 – 1 marks 51 to 100 – 2 marks 101-150 – 3 marks 151 and above – 5 marks (Corrigendum issued)
13.	Page.No.49 (2)	Average annual turnover of the firm for the period 2015-16, 2016-2017, 2017-2018 15 Crore to 25 Crore -2 Marks More than 25 CR to 50 Crore – 4 Marks More than 50 Crore – 5 Marks	Please kindly rephrase the criteria for awarding considering participation o startup and MSME companies.	Minimum Annual Turnover has been revised to 5 Crore. Scoring Model Changed 5 to 10 Crore – 2 Marks 10 – 15 Crore – 4 Marks More than 15 Crore – 5 Marks (Corrigendum issued)
14.	Page.No.49 (3.1)	Number of Online Application Registration Project relating to Recruitment conducted for PSU and PSC	we request to add private sector projects as well	Not agreed;

15.	Page.No.50 (3.2)	Experience in similar projects in TNPSC?	Request to rephrase as projects with government departments/directories/commisonarates	Scoring Model Modified
16.	Page.No.50 (4)	Primary Data Center with Secondary DC site to be managed by the bidder for data Security	Request for a complete exemption from the above clause	Cannot be Exempted; Instead of Own or outsourced data center, Bidder may have their server placed in Tier III data center. Scoring Model Modified
17.			Consortium May be Allowed	Not Agreed;
18.			Designing of Online application within 7 days not possible; Extend the days from 7 to 15	Not Agreed; Already we are designing, testing and hosting online application within 15 days. Further Commission has planned to release one notification every week Therefore, 7 days time earmarked cannot be extended further.
19			Exact Number of reports to be generated in data processing;	Cannot be defined and fixed as it may vary depends upon the requirement.

Dated: 23.01.2019

Sd/- Secretary

Corrigendum to the Tender (535/2018) for the Online Application and registration System (OARS):

Sl.No	Para & Page	Existing Condition	Modified as
1.	Fact sheet :- Issue of Addendum / Clarification if any required required	18.01.2019	23.01.2019
2.	Fact sheet :- Last Date for bid submission	25.01.2019 @ 3.00 PM	30.01.2019 @ 3.00 PM
3.	Fact sheet :- Opening of Technical Bid cover (Cover 1)	28.01.2019 @ 10.00 AM	30.01.2019 @ 05.00 PM
4.	Fact sheet :- Declaration of qualified bidders as per the details furnished in Questionnaire and Annexure	28.01.2019 @ 04.00 PM	01.02.2019 @ 04.00 PM
5.	Fact sheet :- Presentation & Demonstration by qualified bidders	29.01.2019 @ 11.00 AM	05.02.2019 @ 11.00 AM
6.	Fact sheet :- Opening of Financial Bid of technically eligible bidders	29.01.2019 @ 04.00 PM	05.02.2019 @ 04.00 PM

7.	Para 8 (i)	The bidder should be an Indian Registered Firm with an average minimum annual turnover of Rs. 15 crores from IT and ITES business for last three accounting years between 2015-2016, 2016-2017 and 2017-2018.	The bidder should be an Indian Registered Firm with an average minimum annual turnover of Rs. 5 crore from IT and ITES business for last three accounting years between 2015-2016, 2016-2017 and 2017-2018.
8.	Page 27 8 (ix)	The bidder should have at least regular 100 or more technical employees employed in-house in India for Conduct of exam, development of software, maintenance of software, networking and data security. The proof of ESI/PF registration or self-declaration shall be submitted.	The bidder should have at least regular 25 or more technical employees employed in-house in India for Conduct of exam, development of software, maintenance of software, networking and data security. The proof of ESI/PF registration or self-declaration shall be submitted.
9.	Page 27 8 (xi)	The bidder should have experience in handling atleast 30 Lakh applications for a single examination or similar purpose within a period of one month.	The bidder should have experience in handling atleast 10 Lakh applications for a single examination or similar purpose within a period of one month.

10.	Page 68 Questioner No. 27	Do you have the turnover of Rs. 15 crores for the years 2015-2016, 2016-2017 and 2017-2018	Do you have the turnover of Rs. 5 crores for the years 2015-2016, 2016-2017 and 2017-2018
11.	Page 68. Questioner 34.	Do you have minimum 100 numbers of employees in your organization?	Do you have minimum 25 numbers of employees in your organization?
12.	Para 22 (e)	Scoring Model	Scoring Model revised as follows:-

Revised Scoring Model:

Sr. No.	Criteria	Max Score	Score
1	Technical Capability		
1.1	Legal Structure	3	
	Partnership /Proprietary		1
	Private Limited		2
	Public Limited		3
1.2	ISO / CMMi level	5	
	ISO 27001 / ISO 20000 / ISO 9001		2
	CMMi level 3 / CMMi level 5		5
1.3	Overall IT staff strength (Project Management/ Development/ Quality Assurance / Implementation/ Operations)	5	
	25 to 50		1
	51 - 100		2
	101 - 150		3
	Above150		5
1.4	No. Of Technical Persons to be deputed exclusively for this project	8	
	Up to 3		0
	4 to 5		3
	5 to 8		5
	9 and above		8

Sr. No.	Criteria	Max Score	Score
2	Financial Capability (INR)		
2.1	Average annual turnover of the firm for the period 2015-16, 2016-2017, 2017-2018	5	
	5 Crore to 10 Crore		2
	More than 10 CR to 15 Crore		4
	More than 15 Crore		5
2.2	Average annual turnover of the firm from Online Application Registration projects for the period 2015-16, 2016-2017, 2017-2018	8	
	More than 50 Lakhs and Less than 1 Crore		3
	More than 1CR and Less than 1.5 Crore		5
	More than 1.5 Crore		8
3	Specific Capability / Experience of the Bidder relevant to the assignment		
3.1	Number of Online Application Registration Project relating to Recruitment conducted for PSU and PSC with more than One Lakh application in a single recruitment	8	
	¼ Marks for each recruitment in PSU / IBPS (Max 5 Marks)		
	½ Marks for each recruitment in SSC, Other PSC (Max. 5 Marks)		
	1 mark for each TNPSC and UPSC (Max. 8 Marks)		
3.2	Maximum number registrations done in last three year (as on date of bid submission)	10	
	50 lakhs – 75 lakhs registrations		5
	75 lakhs to 1 Crore registrations		8
	Above 1 crore registrations		10
4	Primary Data Center with Secondary DC site to be managed by the bidder for data Security	8	
	Bidder's Server Placed in Tier – III Data center with required security		2
4.1	'Tier III DC infrastructure with Secondary DC outsourced by the bidder (Both are outsourced)		4
	Own Tier III Primary DC infrastructure with Secondary DC Outsourced by the bidder		6

	Own Tier III Primary DC infrastructure with Secondary DC (Both are owned)		8
5	Software/ Solution Approach and Methodology	30	
	Presentation & Demonstration Note: The marks for Approach and Methodology will be given by the Technical Evaluation Committee based on the presentation made by the bidder on the same and shall be in the range of zero to 100% depending on the extent of meeting the corresponding requirements.		30
6	Capacity to manage the concurrent hits at a single point of time	5	
7.	Ability to handle No. of Notifications (Designing & Hosting) applications at a time	5	
	up to 10		2
	11 - 15		3
	16 and above		5
	Total Marks	100	

Note: Modifications made in this corrigendum is applicable, wherever these conditions appear in the Tender documents.

Sd/- Secretary

Dated: 23.01.2019